

## Engineered Hardware, LLC

### Limited Warranty

**What does this Warranty Cover?** The warranty covers any defects in this product due to material or workmanship. This warranty covers you if you are the owner of a Bannerhinge™ product who purchased the product directly from Engineered Hardware, LLC.

**How long does the coverage last?** This warranty lasts for one (1) year from the original date of purchase.

**What will Engineered Hardware do?** If this product, when used properly, is shown to be defective due to material or workmanship within that period, then we will, at our option, either: (a) repair or replace any defective or non-conforming goods; (b) credit your account for so much of the purchase price as relates to any defective or non-conforming goods; or (c) refund the portion of the purchase price relating to any defective or non-conforming goods.

**What is not covered by this Warranty?** This warranty applies only when this product is used properly in accordance with all applicable instructions. In particular, the product should not be installed on structures that do not have the structural integrity to support a banner. It is the responsibility of the installer to get approval prior to mounting a product on any structure, and also to verify that the structure has adequate relief to allow the Bannerhinge™ to rotate without interference. Any actual or perceived defects that are caused by improper handling or installation methods are not covered by this warranty.

**Additional Limitations.** This warranty does not cover damages in excess of the purchase price. Additionally, to the extent permitted under state law, labor costs, including repair costs, and other incidental, special, or consequential damages are not covered by this warranty. Unless you are a consumer who purchased our product for personal, family, or household purposes, there are no warranties beyond this express Warranty, including without limitation implied warranties of merchantability or fitness for any particular purpose, which warranties are hereby specifically excluded. If you are a consumer who purchased our product for personal, family, or household purposes, the aforesaid implied or statutory warranties are limited to the one (1) year period described above.

**How to Make a Claim under this Warranty.** To make a claim under this warranty, send a brief written description of the problem, plus proof of purchase (such as a dated sales receipt), postage prepaid, to Engineered Hardware, LLC at: 6942 Spinach Drive, Mentor, Ohio 44060, Attn: Warranty Claims. You must request and obtain a Return Authorization Number from us prior to returning any products.

**Your rights under State Law.** Some states do not allow the exclusion or limitation of incidental or consequential damages in connection with the sale of consumer products, so the above limitation or exclusion of incidental or consequential damages may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.